

# How to Communicate With the Tenant?



**01** Add a clause related to property visits in the lease agreement & adhere to it.

**02** Always send a notification before repairs or maintenance.

**03** Try to send a written communication such as email or message instead of calling.

**04** Document and archive your conversations for future reference.

**05** If a call is needed, make sure to call during reasonable hours.

**06** Use a polite & friendly tone to convey your message & build open communication.

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